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PATENT
Attorney Docket No.: SONY-22100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	Group Art Unit: 2143
Klaus Hofrichter et al.)	Examiner: Pwu, Jeffrey C.
Serial No.: 09/705,478)	
Filed: November 2, 2000)	<u>TRANSMITTAL LETTER</u>
For: REMOTE MANUAL, MAINTENANCE, AND DIAGNOSTIC SERVICES FOR NETWORKED ELECTRONIC DEVICES)	162 N. Wolfe Road Sunnyvale, CA 94086 (408) 530-9700
)	Customer No. 28960

MS: Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Enclosed please find an Amendment and Response to Office Action mailed September 25, 2006 for filing in the U.S. Patent and Trademark Office.

The Commissioner is hereby authorized to charge any additional fee or credit overpayment to our Deposit Account No. 08-1275. **An originally executed duplicate of this transmittal is enclosed for this purpose.**

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: December 22, 2006

By: Jonathan O. Owens
Jonathan O. Owens
Reg No.: 37,902

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR 1.6(a))
I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP

Date: 12-22-06 By: [Signature]



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Klaus Hofrichter et al.)	Examiner: Pwu, Jeffrey C.
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Serial No.: 09/705,478)	AMENDMENT AND RESPONSE TO
)	OFFICE ACTION MAILED ON
Filed: November 2, 2000)	September 25, 2006
)	
For: REMOTE MANUAL,)	162 North Wolfe Road
MAINTENANCE, AND)	Sunnyvale CA 94806
DIAGNOSTIC SERVICES FOR)	(408) 530-9700
NETWORKED ELECTRONIC)	
DEVICES)	Customer No. 28960

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of September 25, 2006, please amend the subject application as follows:

AMENDMENTS

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 20 of this paper.